Conditions of Hire

Booking & Payment (booking with us directly)

Please check availability on our website www.mintridge.co.uk.

To make a provisional booking, please e-mail us at hodgebatch@hotmail.com, or telephone Sally Barrett on 01885 483262 / 07793 206 977.

Your holiday will be reserved for 7 days and confirmed when a non-refundable deposit equal to one third of the total cost of your holiday is received.

Payment may be made by cheque or bank transfer. Cheques are payable to RE and SE Barrett, Please write your name and address on the back of any cheques.

The remaining balance of the holiday cost should be paid six weeks before the holiday start date. For bookings within six weeks of the holiday start date, the full cost of the holiday is required upon booking.

Each week of your holiday is charged separately according to the periods covered by the price list.

You must identify the number of people staying at the accommodation in your party. Under no circumstances may more than the identified number of people stay in the property.

For groups under 25 years of age, a refundable deposit of £250 applies.

Any cancellations by any guest must be made in **writing** and should be sent by e-mail. The date from which the cancellation applies will be the date on which the cancellation is received by the proprietor.

Should the guest need to cancel a confirmed booking for any reason, the deposit and holiday is non refundable, however a credit may be given against future bookings subject to availability.

Booking & Payment (booking via Owners Direct)

Bookings can also be made via Owners Direct.

Any bookings made via Owners Direct are subject to the terms and conditions detailed on the Owners Direct Website upon booking.

Please ensure that you fully understand payment and cancellation requirements for Owners Direct bookings. These may be different to any bookings made with us directly. Full terms are on Owners Directs' website and are detailed to you upon booking.

Insurance

It is strongly recommended that you take out a holiday insurance policy with an independent agent.

Pets

Though welcome at a supplement of £25 per week per pet, pets may not be left unattended in the cottages at any time, unless caged. Please do not allow dogs in the bedrooms. Also do not allow any fouling in the area. You are welcome to walk your dog in our fields providing there are no sheep, horses or cattle in there.

The responsible person shall ensure that the cottage(s) are returned to the owner in the same clean and tidy condition in which they were handed over to them at the commencement of the hire.

Period of hire

The hire period commences at 3pm on the first day of hire and terminates at 10am on the last day of hire. This enables us to prepare the cottages for yourselves and for subsequent guests and we would ask you kindly respect these times. Short breaks are available at the discretion of the proprietor and may not be available in peak season.

Please contact Sally Barrett the day before you arrive to confirm your party's arrival time and to arrange key collection.